Destan Matthews

Maintenance Issues
1233 Exuma

Note: The majority of these issues were reported in 2018 -
ALL ISSUES WERE REPORTED →
Last reported January 2019 to Kimberly, new manager - hard copy hand delivered to assistant manager 5/21/19

(1) Gutter needs to be cleaned

(2) basement floods whenever it rains

(3) When taking a shower or water is released from the tub, the water runs down into the basement

(4) Garbage disposal backs up into dishwasher leaving a foul odor

(5) Ducts need to be, professionally, cleaned

(6) July 2019, tree in back of unit fell (during electrical storm -- microwave went out (asked to be replaced) Tree limbs need to be removed.
Part of ↓

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(7) the globe (kitchen light) fell when turning on the ceiling fan. Asked if someone could come over to check if ceiling fan was secure, to date, no one has showed up. The globe fell on my grandmother's head.

(8) Security concern - door was kicked in 17040 Exuma.... continuous traffic. Most of the time, the door is left open. Again, I asked if the unit could be boarded up. This is a major safety issue. The police were notified, but they said it is up to the property management to secure their property.

(9) Would it be possible to get a deadbolt lock put on my door????

* Whenever there is follow-up to these issues, the response is always the same i.e. "there is nothing in the system that shows these issues were ever reported".